



Fusion Tech Solutions

Bonding your business with technology.

When You're Done Trying To Do It Yourself...Give us a call.

As a business owner, you know better than anyone that efficiency and productivity are two important factors for success, especially in these tough economic times. Integration and maintenance of your technology and telecommunications systems are a major part of that. Like most companies in this economic environment, your company does not have room in the budget to keep an IT person on staff. You cannot afford for technology meltdowns to affect your business. And when you try to do it yourself, well, you know what happens.

At Fusion Tech Solutions, we cater to the entrepreneur and to the small business owner. We won't try to impress you with all the techno-babble. We'll just listen to your needs and tell you in plain English what needs to be done. And then we'll be available 24/7 just in case you need us. Our business is to know your business and keep it running smoothly.

**Serving the IT and tech support needs of New York, New Jersey
Long Island, Westchester County and Connecticut.**

**FREE Network and IT Systems Evaluation
(A \$199 Value!)
Coupon Code: **SB1642****

Don't need tech support

But know a business who does? ...

**Receive a \$250 business referral fee, upon FTS
becoming their tech solutions provider!**

IT Services Include:

- Business Technology Consulting**
- System & Data Security Assessments**
- Network Design & Implementation**
- Server and Network Management**
- Equipment Capacity Planning & Upgrades**
- Data Storage, Backup & Disaster Recovery**
- Audio & Video Conference Room Installation**
- Server Consolidation & Virtualization**
- Enterprise IT Analysis**
- Website Design, Hosting & SEO**

Call us now: (855) 453-4445

www.fusiontechsolutionsnyc.com

Why Work With Fusion Tech Solutions?

- **No offshoring:** 100% of the FTS representatives you will speak to are located in the United States.
- **Your projects will succeed:** FTS' implementation success rate for projects is = 99.2% (766 Implemented divided by 772 Initiated). *The industry average for 2015 was 82% (according to the Standish Group's 2015 CHAOS report).
- **We run on your calendar:** MT completes customer projects by pre-defined critical target dates over 95% of the time.
- **Get to the right person fast:** Average time for a live person to answer the phone for a support request is 50.15 seconds.
You Request. We Respond. It Gets Done!
- **We are qualified:** FTS holds more than 100 recognized industry certifications.
- **We have your stuff:** By design, we maintain a strategic inventory reserve that allows us to fulfill 95% of the emergency equipment needs of our customers directly from on hand inventory.
- **Vendor neutrality:** Our recommendations are made based on customer need alone.
- **Downtime is almost nil:** Our onsite hosting facility has an uptime of 99.99%.
- **We practice what we preach:** FTS runs on the same solutions and services it provides to its customers, from Software to IT Infrastructure to Website Design to Online Marketing.
- **We plan for the unplanned:** In order to ensure available resources for unplanned and emergency situations for our customers, FTS designs its capacity to exceed workload by 20%.
- **The buck stops here:** We can help with and be responsible for ALL of your business technology needs, so there's no more reason to juggle multiple vendors.
- **Consistency:** Same ownership and management since company was founded in 2008.

Proactive IT Support

Proactive support to **prevent downtime**
IT network monitoring to alert us to issues
IT planning in line with your business goals

CALL US! (855) 453-4445

WWW.FUSIONTECHSOLUTIONSNYC.COM

CALL US! (855) 453-4445

Sign up for an affordable tech support contract with Fusion Tech Solutions and.....

Stop worrying about your IT and your budget!

No matter whether it's a hardware or software problem, if you run into trouble with your technology, not only does your business grind to a halt but you're left wondering just how much it's going to cost you to get the issue fixed.

When you partner with Fusion Tech Solutions you'll never have to worry about either of those things again. When you have technology problems, we're just a phone call away and will find a solution quickly and effectively.

And best of all, because we offer our IT Support Services for one affordable flat monthly fee you'll get all the support you need all while knowing exactly what you'll be paying for it come the end of the month.

Flat Rate IT Support from Fusion gives you:

- Less stress - because you know problems will be solved quickly and correctly for the long term
- Fewer outages - because we proactively manage your IT, we'll stop minor issues from becoming large and expensive ones
- Predictable budgeting - our flat rate fee model means you know exactly what you'll be paying for IT support every month

Flat Rate IT Support from Fusion Tech Solutions is perfect for helping small and medium-sized businesses operate more efficiently while keeping control of their budgets in what can often be a competitive and difficult economic climate.

**Predictable technology AND predictable budgeting.
What could be better than that?**



Fusion Tech Solutions

Bonding your business with technology.

(855) 453-4445

Save 30% on your IT budget!

We will buy you out of your current IT contract
and give your business 3 free months of tech support!

We do not push or steer clients into tech support that does not fit their needs. Our solution is to offer support in every way possible, allowing our clients to choose the best tech support strategy for their needs.

Some of the most common tech support services we offer:

Managed IT Services
Pay As You Go IT Services
Mac & PC Support
Server & Network Support
Computer and User Support
Security & Virus Protection
Data Backup and Data Recovery
Email and Cloud Services
Mobile Device & Syncing Support
Performance Maintenance & Upgrades
Laptop and Computer Device Repairs

**WE ARE AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK
FOR ANY TECH EMERGENCIES AFFECTING YOUR BUSINESS!**

When you sign a tech support contract with Fusion Tech Solutions you receive these items FREE of charge:

- We monitor your servers every day - we install monitoring software on your server and health reports are delivered to us daily. We find and solve problems before they happen. **\$399.00 value**
- Free unlimited backup of all your data. We back up your data redundantly 7x every single day. Doesn't matter how many gigs of data you have, we will back it up without charging you a dime. You have 3 gigs of data, you pay nothing. You have 100 gigs of data you still pay nothing. **\$100-\$500 value**
- Every year we give you \$500 worth of free hardware such as printers, hard drives, CD Roms, monitors, power cables, ethernet cables ext. Your printer breaks down, we replace it. You need a new hard drive, we give you one. **\$500 value**
- **24/7 live support, no voicemail!** There is always someone live to answer your calls and attend to you immediately and take care of your emergency needs. **PRICELESS**
- Unlimited access to our online trouble ticket submission software. Doesn't matter how many computers you have, everyone on your team gets access. When you use the online ticketing, mission critical problems are answered right away and level 1 problems are answered by end of the business day. **\$100-\$1,000 value**

- You get a dedicated account representative. Who is always available for questions / concerns.
- **Most importantly, we show up when we say that we will show up. On time, every time so that your business is always effective and efficient.**



Fusion Tech Solutions
Bonding your business with technology.

CALL US TODAY!
WE ARE LOOKING FORWARD TO BECOMING YOUR IT PARTNER

(855) 453-4445



A+ RATED

READ WHAT OUR CLIENTS ARE SAYING ABOUT US!

Since we became a Fusion client in 2012, we've been very happy with their service. Not only do their consultants do an excellent job with the ongoing IT maintenance and support, but they've also been great about taking on extra assignments, such as developing an IT disaster preparedness plan for us. When it comes to IT support, FTS really offers a complete solution.

Josh Lancer *July 4, 2015*

We outsource all of our IT functions, so we expect very high quality service – Fusion Tech Solutions truly delivers! Last year we transitioned from a MAC to PC/Windows environment, and selected FTS as the vendor to manage our desktop systems. Always responsive, well prepared and providing custom service to the manner in which we use our IT systems, FTS's expertise in maintenance and trouble shooting is consistently outstanding.

Marie Donaldson *July 4, 2015*

The IT support service provided by Fusion is terrific. It relieves me of the responsibility of system maintenance, while providing peace of mind that our system is protected, compliant and efficient. Using a 3rd party vendor is much more cost effective than hiring full time personnel. I am pleased to recommend Fusion Tech Solutions, as they provide a highly valued service to our firm.

Eric Levinson *June 30, 2015*

Fusion Tech Solutions is a reliable and professional service provider. The consulting team recently upgraded our security firewall, and they continue to provide proactive monthly maintenance for all of the PC's in our firm. We truly depend on their expertise and technical knowledge for all of our IT system needs.

Waldo Ramos *June 30, 2015*

When we had an internal IT person in the past, there just wasn't enough work to keep him busy full time. Also, we would need to keep training them in the latest technologies. It's much better for us to use FTS, have them hire the right people and keep them trained and we get access to the skills we need, when we need them. They respond quickly, and they have really worked to understand our needs.

Anthony Pesce *July 1, 2015*

We have been a customer for over six years, and find that Fusion Tech Solutions provides quality service and expertise for our computing and technology needs. It is rare to have a long-term relationship with such professional consistency – they are a valued service provider to our business!

Roy Wolfson *June 27, 2015*